

EXHIBIT C
STUDENT INFORMATION
CON01-26023273E01-COLLEG-MCGRAW
Effective Upon Signature Execution through June 30, 2028

The undersigned Contractor, in order to fulfill its contracted duties for FLVS, is designated by FLVS as a “school official” with a legitimate educational interest and Contractor will receive and have access to certain personally identifiable information from FLVS student education records; accordingly, Contractor, its officers, employees, and agents shall fully comply with the requirements of the Family Education Rights and Privacy Act (FERPA) (20 U.S.C. s. 1232g and 34 C.F.R. 99.31), and, as applicable, Sections 1002.22, 1002.221, and 1006.1494, Florida Statutes, State Board of Education rules 6A-1.0955 and 6A-1.09550, and all applicable laws and regulations regarding the confidentiality of personally identifiable student information and records. Contractor shall indemnify, defend, and hold harmless FLVS, its officers, and employees pursuant to Section 9 of the Master Service Agreement No. **CON01-26023273E01-COLLEG-MCGRAW**. This provision shall survive the termination of this Agreement and shall be binding upon Contractor until such time as any claim arising from a breach of this Agreement is barred by any applicable statute of limitations.

As a condition precedent to receiving personally identifiable information from the education records of students, the Contractor warrants and agrees that the Contractor:

C.1 will limit the use of, or access to, personally identifiable information from education records of students to the limited scope of information actually needed to complete the Contractor’s duties and/or services under the Agreement. FLVS has determined that Contractor has a legitimate educational interest in receiving only the following fields of student data (for example, name, grade-level, school attending, etc.):

Product Name: Achieve3000 Literacy with Boost

Student Information:

Required: User ID (alphanumeric, unique ID; can be student ID, employee ID, etc.); Role (teacher or student); First Name; Last Name; Email (required for teachers)

Optional: Grade Level; Email (optional for students); Username (can be created or the system can auto-generate); Password (can be created or the system can auto-generate)

C.2 will limit the access to personally identifiable information from education records of students to its employees and/or agents who actually have a legitimate educational interest in the information (i.e., they legitimately need to access the information in order to fulfill the Contractor’s responsibilities under the Agreement); and

C.3 shall avoid, and shall instruct applicable employees/agents to avoid, accessing personally identifiable information from education records of students, except for the legitimate purposes recognized under the Agreement, and shall require that all employees/agents accessing the data must be trained in, and sign an acknowledgement of said training; and

C.4 is under the control of FLVS with respect to the use and maintenance of education records; and

C.5 is subject to the requirements of 34 C.F.R. s. 99.33(a) governing the use and redisclosure of personally identifiable information from an education record of a student, meaning the Contractor may disclose personally identifiable information from an education record only on the condition that the party to whom the information is disclosed will not disclose the information to any other party, except to maintain, improve, or provide Services, without the prior consent of the parent or eligible student as those terms are defined in 34 C.F.R. s. 99.3, and the officers, employees, and agents of a party that receives information from the Contractor may use the information, subject to the limitations described in paragraph C.2 above, but only for the purposes for which the disclosure was made; and

C.6 shall not disclose or redisclose personally identifiable information to a third party unless the disclosure is made pursuant to and authorized by: (a) FERPA and 34 CFR 99.31; or (b) prior written consent of a parent or an eligible student as provided by FLVS; and



C.7 shall comply with the requirements of the Family Educational Rights and Privacy Act (FERPA), its implementing regulations, as applicable, Section 1002.22, Florida Statutes, the Protection of Pupil Rights Amendment (PPRA); the Student Online Personal Information Protection Act, F.S. 1006.1494 and implementing State Board of Education rules; and the Children's Online Privacy Protection Act (COPPA), 15 USC ss 6501-6506, and its implementing regulations, and shall not use any of the personally identifiable information from education records of students that is received pursuant to the Agreement in violation of any applicable federal or state law, rule, regulation, or FLVS policy, if provided to Contractor. The personally identifiable information must not be used for any other purpose other than the purposes outlined in the Agreement. Data mining or scanning of user content for the purpose of advertising or marketing to students or their parents is prohibited. The Contractor shall not share or sell a student's personally identifiable student information for commercial purposes, including but not limited to targeted advertising, without providing parents a means to consent or disapprove; and

C.8 will store and process personally identifiable information from education records of students in accordance with industry practices. This includes appropriate administrative, physical, and technical safeguards to secure personally identifiable information from unauthorized access, disclosure, and use. Contractor will conduct periodic risk assessments and remediate any identified security vulnerabilities in a timely manner. Contractor will also have a written incident response plan, to include notification of FLVS in the event of a confirmed security or privacy incident, as well as company practices for responding to a breach of personally identifiable information. Contractor agrees to make available their head of IT to discuss its incident response plan with FLVS upon written request. Contractor shall maintain and revise its incident response plan to ensure that it is in a ready state at all times; and

C.9 Upon written request from FLVS and provided that the data is not needed for programs associated with other contracts, Contractor will dispose of all information disclosed to it by FLVS (and any copies thereof), after the purpose for which the information is disclosed has been served, or three years after the receipt of the information (whichever is later), by shredding paper documents finely enough to reasonably prevent possible recovery of information, and by totally erasing and over-writing (or physically destroying) any electronic media such as computer files, tapes, or diskettes, unless the information in the possession of the Contractor constitutes a "record copy" required to be retained by FLVS's records retention schedule, in which case the Contractor will return the information to FLVS rather than disposing of it.

Authorized Contactor representative has read the foregoing Exhibit C and, by executing Exhibit C, agrees and accepts such terms effective as of the date indicated below the Contractor signature.

McGraw Hill LLC

Signature: Kimberly A. Harvey
Printed Name: Kimberly Harvey
Title: VP Strategic Services
Date: August 15, 2025