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Privacy Policy

Updated over 2 weeks ago

Effective October 15, 2025

This Website Privacy Policy explains how information is collected, used, and disclosed by Lazel, Inc., operating through its Learning A-Z and ExploreLearning LLC brands (collectively, "we," "us," or "our") in connection with your use of our websites and online services that link to this Policy (each a "Service"; collectively, "Services"). Each time you use any Service, you consent to our collection, use, and/or disclosure of your information as described in this Policy. Each time you allow others to use any Service via your account, you confirm that you have the right to consent on their behalf to our collection, use and disclosure of their information as described in detail below. Accordingly, we urge you to read this Policy in full, as well as our [Terms of Service](#) if you have any questions.

We market and sell our products to adults who purchase or otherwise subscribe to our Services, which can then be used by children at the direction and under the supervision of these adults. We respect all of our users' privacy, but we recognize the need to provide additional privacy protections with respect to the personal information we collect from children under 13 pursuant to the United States' Children's Online Privacy Protection Act of 1998 ("COPPA"). Accordingly, our privacy practices with respect to children under 13 are set forth in our [Application Privacy Policy](#). Please note that this Notice does not apply to our employees or to prospective candidates.

This Policy is effective as of the date indicated above. We will review and may update this Policy from time to time to reflect changes to our privacy practices and in accordance with changes in legislation, best practices, or Service enhancements. If we make material changes, we will notify you, and we will send a notice to the account owner/administrator email address that you provided to us upon enrolling for use.

- **A special note to children:** If you are under 13, please get permission from your parent or legal guardian before using our Services. You must be 18 or older to purchase or otherwise subscribe to any Service. We do not market or sell to children under 18, and we seek consent from a parent or legal guardian whenever we identify that a minor attempts to purchase or register for a subscription to any Service.
- **A special note to parents:** Please help us protect your children's privacy by instructing them never to volunteer their personal information online without your permission.

1. The Information We Collect and How We Use It

Throughout this Policy, we use the term "Personal Information" to describe information that can be used to directly or indirectly contact or identify you, such as your full name, home or other physical address, email address, and telephone number. Personal Information also includes anonymous information that is linked to information that can be used to directly or indirectly contact or identify you. Personal Information does not include information that has been made anonymous or aggregated so that it can no longer be used, whether in combination with other information or otherwise, to contact or identify you.

We use the term "Non Personal Information" to describe information that cannot be used to directly or indirectly contact or identify you and that is not linked to information that can be used to directly or indirectly contact or identify you. Non Personal Information includes passively collected information about your activities on our Services, such as usage data, to the extent that information is not linked to your Personal Information.

1.a Account Creation by Teacher and Parent Users

Teachers, parents, and other adult visitors over 18 must create accounts in order to purchase a subscription to any Service or to secure free trial access to any Service. During our online purchase process, we collect and store your first and last name, street address, email address, demographics, phone number, and school and school district. We also collect the username, password, and security question and answer you create, and if you volunteer your fax number, occupation, and class grade level, we collect and store that information. If you choose to pay with a credit card, we collect your credit card number, card type, expiration date, and security code. We transmit this payment information for processing, and we do not store this information. If you choose to pay via purchase order, check, or money order, we collect the payment information that you mail to us. If you choose to create an account for free trial access to any Service, we collect and store your full name, street address, and email address, occupation, school and school district affiliation, and username during that process. Following both account creation processes, we also collect information about whether you opt in to receive our eNews, updates, and offers. In connection with your online activity, we collect your device information, including Internet Protocol (IP) address, unique identifiers associated to your browser or device, and precise location information from GPS-based functionality on your mobile apps (such as if you attended a conference). We also collect commercial information, including records of products or services you purchased, obtained or considered, details of your transactions, and information related to fulfillment of orders.

We will not use the Personal Information collected during the account creation process for any purposes other than securing verifiable parental consent; conducting website analytics and internal research; fulfilling requested transactions; sending you order confirmations and other notifications you request or that are required by law; sending you marketing and advertising related to our goods and Services; providing you with access to and functionality of the Services, including ensuring proper licensing and providing necessary copyright permissions; processing or fulfilling orders and transactions; improving our Services; identifying and fixing bugs and security incidents; and providing the customer service, technical support, and sales support you request.

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1.b Teacher Login Credentials

Certain of our Services—Kids A-Z, Raz-Plus, Raz-Kids, Headsprout, Science A-Z, ReadyTest A-Z, Writing A-Z, Vocabulary A-Z, Gizmos, Reflex, Frax, and Science4Us—offer tools for online learning beyond downloadable resources for teachers. We offer online teacher portals, student portals, and parent portals that provide common access to all of these Services that a school district, school, teacher, or other adult has purchased.

If you are an adult with teacher access to these Services, we collect the username and password you create during the purchase process or subsequently assigned to you by your school or school district purchaser each time you log in to the teacher portal. Any time you request that we reset your password and submit your email address as part of that process, we collect your email address.

We will not use this Personal Information for any purposes other than verifying your identity and authenticating your login, facilitating your access to content, and monitoring subscription compliance. If you personally purchase access to any Service, we may use your user credentials to provide the customer service, technical support, and sales support you request. If a district, school, or other individual purchases access to any Service on your behalf, we display your login credentials to your designated ExploreLearning or Learning A-Z coordinator via their online administrator account to facilitate access to content.

1.c Parent Login Credentials

If you are the parent of a child whose teacher or school has access to Kids A-Z, Raz-Plus, Raz-Kids, Headsprout, Science A-Z, ReadyTest A-Z, Writing A-Z, Vocabulary A-Z, or Frax, you may request access to the parent portal. We collect your email address in order to send you an email to allow you to create a username and password for access to the parent portal. We also collect your user credentials each time you log in to the parent portal. Any time you request that we reset your password and submit your email address as part of that process, we collect your email address.

We will not use this Personal Information for any purposes other than verifying your identity, authenticating your login, and facilitating your access to the parent portal.

1.d Student Login Credentials Created by Teacher and Parent Users

Adults with teacher access to our Services that provide tools for online learning— Kids A-Z, Raz-Plus, Raz-Kids, Headsprout, Science A-Z, ReadyTest A-Z, Writing A-Z, Vocabulary A-Z, Gizmos, Reflex, Frax, and Science4Us—must create a classroom roster and assign students user credentials before students can access the Services.

We collect and store the student login credentials that you create. We will not use this Personal Information for any purpose other than providing you and your students access to the Services.

1.e Account Activity by Teacher and Parent Users

If you are an adult with teacher access to our Services that provide tools for online learning, the first time you log in to the teacher portal, you must enter your first and last name, class name, grade level, and school name, and we collect that information.

Once you create a classroom roster in the teacher portal, you can access classroom reports that become available as your students complete assignments in our Services. These classroom reports show student activity and progress such as the number of activities completed; each student's progress such as the number of incomplete activities; the number and time each student logged in; the bonus and incentive stars earned; student rankings; and the accuracy level for any skill group you create. If you are an adult with parent access to the Services, you can view similar reports regarding only your child's activity through the parent portal. If you have teacher access, you can review student activity on the Services; give students assignments; access student voice recordings submitted for review and grading; and send voice recordings or text messages to students. If you have parent access, you can review the activity of your child on the Services, send text messages to your child and review messages sent to your child, but you cannot give assignments.

We will not use any Personal Information we gather about you as you use the Services for any purposes other than verifying your identity and authenticating your login, facilitating your access to paid content, and monitoring subscription compliance. You control what information you provide to and about your students as you interact with the Services. If you have teacher access, the student information you provide as you use the Services should be limited to information that is relevant to the legitimate educational purpose of improving student performance. We will not ask you to enter, and you are specifically instructed not to enter, information about students that is not relevant to this legitimate educational purpose. You are also responsible for keeping the student information that you enter accurate, complete, and up to date. If you recognize that student information is inaccurate, incomplete, or outdated, you are responsible for correcting it. Please note, however, that the "class chart" name that you assign to a student may be anything you choose and need not be the student's actual name. For assistance, or if you experience difficulties making corrections to student information, please [contact us](#). We will use information about students entered by teacher and parent users to provide services to your school educational institution. We will not keep such student information after you or the school educational institution instructs us to delete it. You may not disclose or otherwise use the student data entered on this site for any unauthorized purposes.

When you are logged in to the teacher or parent portals, we automatically collect Non Personal Information about your use of the Service to support our internal operations, including information about how various features of the Service are used, what you download, and the number, frequency, and length of each session. We do not combine this Non Personal Information with or link it to any of the Personal Information mentioned above.

1.f Correspondence With Us

We collect and retain Personal and Non Personal Information from you when you [send us a message](#) or [chat with us](#) via our website, when you send us an email, or when you sign up for a newsletter on our [website](#). We use such information solely to provide the services or support your request.

1.g Location Information

We collect and store information about your geographic location on our teacher-facing

website, which is a Service directed to users over 13, in order to provide Texas-specific content to educators in Texas. Your location information is collected only if you enable your computer or mobile device to send us location information and/or if you expressly grant us permission to collect it by clicking "Allow" in a dialogue window that automatically pops up when you navigate to this website.

1.h Automated Information

We automatically receive and record certain technical information from your browser as you use our Services, including your IP address, to improve the functionality of our Services. When we collect an IP address, we combine it with other information submitted by the user's browser, such as requests for files from the web server. We compile this information to create access logs, which we analyze to determine trends, such as which pages are used the most, which browsers are most frequently used by visitors to access the site, and which areas of the world site users are accessing our products from most frequently. Our access logs do not contain any information which can be uniquely associated with any particular IP address or Personal Information about any individual user.

1.i Cookies

We use "cookies" to collect information on the non-student facing, commercial Site. For example, we may use these technologies to collect information about the ways visitors use this Site, which pages they visit, which links they use, and how long they stay on each page. We also use these technologies to support certain features of this Site. For example, we use these technologies to personalize your experience when you use this Site and to save you the trouble of reentering information already in our database or to prompt the settings you established on previous visits.

The information we collect using cookies and similar technologies is not, in and of itself, personally identifiable, but we may link it to personal information that you provide. If you do not wish to receive cookies, you may set your browser to reject cookies or to alert you when a cookie is placed on your computer. Although you are not required to accept cookies when you visit this Site, you may be unable to use all of the functionality of this Site if your browser rejects our cookies. We do not control the use of your information when it is collected and used by these other companies we allow to operate on technology services such as websites.

We allow companies, including the below, to load cookies and/or operate tags on our website or in emails we send to you which are not deemed strictly necessary for operations or security:

- Google Analytics – We use Google Analytics to obtain information about your use of the Site and for targeted advertising. To find out more information about how Google uses your information collected through Google Analytics, please visit www.google.com/policies/privacy/partners/. One method you may use to opt-out of processing Personal Information through Google Analytics is to refer to the section of this privacy notice entitled How to Opt-Out of Tracking for more information on other methods of how to opt-out from passive technology collection and tracking.

- Social Media Links – Some of our technology resources include social media features, such as the Facebook, X, and LinkedIn, links. If you use those links, you may share Personal Information with those services. We are not responsible for how those services use your Personal Information if you navigate to those sites.

Targeting and social media cookies are shared with other third parties and used to track you across sites and over time for advertising purposes, such as to display online ads to you. The third parties with which we share the data from the website might also use the data to infer characteristics about your interests for their own business purposes. For more information about what cookies are running on the website and their uses, you can click on the "Preferences" button on our cookie banner. You may accept all cookies, reject all cookies, or select which types of cookies you wish to allow.

2. How We Disclose the Personal Information We Collect

We will not disclose any information collected through our Services with third parties, except as described below. Some of our disclosures of Personal Information may be considered a "sale" or "share" as those terms are defined under applicable privacy laws, as described above under the "Cookies" section. We do not disclose Personal Information to third parties for their own marketing purposes. A full list of current sub-processors and the types of data shared with them is available at:

 <https://help.learninga-z.com/en/articles/8673355-sub-processors>

2.a Personal Information

2.a.1 Service Providers

We may disclose Personal Information to non-affiliated third-party service providers only if necessary for them to perform services on our behalf, including without limitation service providers who provide email services, process credit card payments, and provide services in support of our internal operations. When we disclose your Personal Information to such service providers, we will take steps to assess their privacy and information security practices with an aim to ensure that they can properly protect your Personal Information commensurate with its sensitivity.

2.a.2 Corporate Affiliates and Corporate Business Transactions

We may disclose Personal Information to our parent company and other affiliated companies. If we enter into a business transition such as a merger, consolidation, acquisition, sale of assets, joint venture, securities offering, bankruptcy, reorganization, liquidation, or dissolution, your Personal Information may be among the assets we transfer. You acknowledge and consent, to the extent required by applicable law, that such transfers are permitted by this Policy, and that any acquirer of ours or that acquirer's affiliates may continue to collect and use your Personal Information as set forth in this Policy.

2.a.3 Legal Compliance and Security

We reserve the right to disclose Personal Information when required to do so by applicable law—for example, in response to a court order, subpoena, legal process, or other claim or inquiry. We also may disclose Personal Information in response to a law enforcement agency's request or where we believe it is necessary to investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving potential threats to the rights, property, or safety of any person, violations of our [Terms of Service](#), or to verify or

enforce compliance with the policies governing our Services and applicable laws, or as otherwise required or permitted by law or legal requirements.

2.a.4 Consent

We may share your Personal Information with a third party if you consent to the sharing.

2.b Authorized Educational Institutions and Third Parties They Authorize

We may disclose the information we collect about a student to authorized employees or representatives of the student's educational institution. When, at the request of the educational institution, we acquire assessment or other information, including students' Personal Information, from a third-party source, we will treat such information with the same confidentiality and security safeguards as though it were provided directly by the educational institution. Additional agreements may be required by the third party to authorize transmission of such information to us.

An educational institution may, from time to time, request that we provide the information we collect about students to third parties of its choosing. We will do so only with written authorization from the educational institution that acknowledges that we are providing that information as an educational institution's agent, and that once the information is received by the third party, we no longer have any control over the use or disposition of the information. If a written request to disclose the Personal Information of students to a third party is provided to us, the educational institution releases us from all responsibility over the use or disposition of such information.

Upon written request by an educational institution, we will destroy any information collected from students for educational institutions that no longer participate in our Services. We will also provide written verification that the data has been destroyed as requested. If an educational institution has not used any Service for a period of ten years, upon request, we will provide written notice that the student information pertaining to their educational institution will be destroyed unless the educational institution requests the records be kept.

2.c Non Personal Information

This Policy does not limit our use of any Non Personal Information, and we reserve the right to use and disclose such information to third parties at our discretion. However, in the event that we wish to release Non Personal Information that identifies a school or educational institution by name, we will enter into a separate agreement with a school or school district purchaser to authorize release and publication.

3. Districts and School Systems

Under the terms of our contracts with schools, we agree to act as a "School Official" as defined by the Family Educational Rights and Privacy Act ("FERPA"), meaning that we:

- Perform an institutional service or function for which the school or district would otherwise use its own employees;
- Have been determined to meet the criteria set forth in the school's or district's annual notification of FERPA rights for being a School Official with a legitimate educational interest in the education records;
- Are under the direct control of the school or district with regard to the use and maintenance of education records; and
- Use education records only for authorized purposes and will not re-disclose from education records to other parties (unless we have specific authorization from the school or district to do so and it is otherwise permitted by FERPA).

4. Account Holders' Communication Choices

We provide you the ability to exercise certain controls and choices regarding our collection, use, and disclosure of your information. If you opt in to receive our eNews, updates, and offers, you consent to receive certain email communications from us, which may include newsletters, administrative notices, and special offers. You have a choice at any time to stop us from sending you emails for marketing purposes by updating your email [preferences](#).

Please note that, despite any indicated email marketing preferences, we may still send you administrative emails regarding the operation of our Services.

5. Changing or Removing Personal Information and Closing Accounts

5.a Reviewing Your Own Information

If the Personal Information you provided when you created an account changes, you must promptly notify us of those changes. You have the right to access, update and correct factual inaccuracies in the Personal Information that we collect through our Services, subject to certain exceptions. If you want to access, update, or correct your Personal Information, simply edit your profile by logging into your account. To help protect your privacy and the security of your Personal Information, we may request information from you to enable us to confirm your identity and right to access such information, as well as to search for and provide you with the Personal Information that we maintain.

There are instances where applicable law or regulatory requirements allow or require us to refuse to provide some or all of the Personal Information that we hold about you. In addition, your Personal Information may have been destroyed, erased or made anonymous in accordance with our record retention obligations and practices. In the event that we cannot provide you with access to your Personal Information, we will endeavor to inform you of the reasons why, subject to any legal or regulatory restrictions.

5.b Closing Accounts

If you no longer wish to use our Services, you may close your account by [contacting us](#). Adults with teacher access may remove a student account by deleting the student from their classroom roster. Adults with parent access may do this by contacting the account holder, such as the school, to request deletion of their child's information.

If you close your account, we have no obligation to retain your information, and we may delete any or all of your information without liability. However, we may retain information related to you if we believe it may be necessary to prevent fraud or future abuse, if required by law, or for legitimate business purposes, such as analysis of aggregated Non Personal

by law, or for legitimate business purposes, such as analysis or aggregation, with other information, account recovery, auditing our records, and enforcing our rights and obligations under our agreements. We disclaim any liability in relation to the deletion or retention (subject to the terms of this Privacy Policy) of information or any obligation not to delete your information.

6. Using the Services Outside the United States

We are based in the United States, and the information we collect is governed by and operated in accordance with United States law. If you are using the Services outside the United States, you consent to having your information and data transferred to and stored in the United States. While users from countries other than the United States may access certain of our Services, we make no representation that the Services are operated in accordance with the laws or regulations of, or governed by, other nations. If you are from any jurisdiction with laws or regulations governing the use of the Internet, including the collection, use, and disclosure of Personal Information, that are different from those of the United States, you may only use the Services in a manner lawful in your jurisdiction.

7. Retention of Personal Information

Personal Information is retained for so long as necessary and required to support our services to you and for a reasonable period of time after that as necessary for our legal compliance obligations.

If you set up an account with us, send us communications, and/or we collect your Personal Information such as through a conference or symposium, and your account is inactive or we do not have any further response or interaction with you for a period of two years, we may delete your information and close your account. We may contact you to provide notice that we intend to close your account and delete your Personal Information. Those later notices may advise you of further actions to take if you choose not to keep your account active.

8. How We Protect Information

We use reasonable technical, administrative, and physical security measures designed to safeguard and help prevent unauthorized access to your information, maintain data security, and correctly use the information we collect. These measures include, but are not limited to, the use of encryption, physical access controls, information access controls, and anti-virus and anti-malware software.

Please be aware that, despite our best efforts, no security measures are perfect or impenetrable. We cannot guarantee or warrant the security of any information you disclose or transmit to us on or through the Services and cannot be responsible for the theft, destruction, loss, or inadvertent disclosure of your information.

9. Your Rights Under Applicable Privacy Laws

Where required by applicable law, you may have the right to obtain confirmation that we maintain certain Personal Information relating to you, to verify its content, origin, and accuracy, as well as the right to access your Personal Information, request its update, integration, or completion, and request deletion or portability of your Personal Information. You may also object to the processing of your Personal Information or request restriction of the processing, including for targeted advertising, as well as withdraw your consent to the processing of Personal Information (without affecting the lawfulness of processing based on consent before its withdrawal). Additionally, in certain jurisdictions you may have the right to opt-out of the "sale" or "sharing" of your Personal Information, as the term is defined under applicable law. You can exercise your rights by contacting us as detailed under the "Contact Us" heading below.

In some jurisdictions, you can designate an authorized agent to make a request on your behalf. We will comply with your request as soon as reasonably practicable and as required by applicable law. Please note that we may need to retain certain information for recordkeeping purposes, to complete any transactions that you began prior to your request, or for other purposes as required or permitted by applicable law. In any event, should you choose to exercise any of your rights as detailed above, we will not discriminate against you by offering you different pricing or products, or by providing you with a different level or quality of products, based solely upon this request. You may also have the right to lodge a complaint with the relevant data protection supervisory authority. You always have the right to object to the processing of your Personal Information for direct marketing purposes at any time.

In certain jurisdictions, if we refuse to take action on a request, you may appeal our decision within a reasonable period of time by contacting us as outlined below in the "Contact Us" section and specifying you wish to appeal. Within 60 days of our receipt of your appeal, we will inform you in writing of any action taken or not taken in response to the appeal, including a written explanation of the reasons for the decisions. If the appeal is denied, you may submit a complaint to the appropriate regulatory authority for your jurisdiction.

10. Supplemental Information for California Residents

If you reside in California, we are required by the California Consumer Privacy Act ("CCPA"), as amended by the California Privacy Rights Act ("CPRA") (collectively, "California Privacy Law") to provide you with information about how we used and disclosed your personal information in the preceding 12 months. You may also have certain rights with regard to your personal information. We have included this California-specific information below.

CA Personal Information. We may collect certain categories and specific pieces of information about individuals that are considered "personal information" in California ("CA Personal Information"). Specifically, we may collect the following categories of CA Personal Information: identifiers, commercial information, internet or other electronic network activity information, geolocation data, and inferences.

Sources of CA Personal Information. We may collect this CA Personal Information from you and other third parties such as service providers, business partners, or other third-party vendors.

Purposes of Collection. We collect and use CA Personal Information for the following business purposes:

- to provide the functionality of the websites and related services you may request, including maintaining or servicing accounts, providing customer service, processing or fulfilling orders and transactions, verifying customer information, processing payments, or providing similar services;
- for short-term, transient use including but not limited to, the contextual customization

- of ads or website content shown as part of the same interaction;
- for analytics purposes (such as determining how many users use one of our websites, when, what portions of websites and contents are used, user demographic information, the sites referring to our websites and sites to which users may navigate);
- to market and/or advertise our goods and services, or the goods and services of others, to you;
- to detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity, and prosecute those responsible for that activity;
- to debug to identify and repair errors that impair existing intended functionality;
- to conduct internal research and development for new services and features related to our business;
- to undertake activities to verify or maintain the quality or safety of a service or device that is owned, manufactured, manufactured for, or controlled by, us and to improve, upgrade, or enhance our services; and
- to advance our commercial or economic interests, such as by referring you to other sites and services by us, our affiliated business units, or other third parties for which we may receive payment.

Selling, Sharing, and Disclosing CA Personal Information. We do not sell your CA Personal Information as that term is traditionally understood. However, some of our disclosures of CA Personal Information may be considered a "sale" or "share" as those terms are defined under California Privacy Law. Under California Privacy Law, a "sale" is broadly defined to include a disclosure for something of value, and a "share" is broadly defined to include a disclosure for cross-context behavioral advertising. We disclose your CA Personal Information as follows:

- We shared the above categories of CA Personal Information with third-party vendors and business partners to provide you with cross-context behavioral advertising.
- Apart from the above, we disclosed the above categories of CA Personal Information as described in the "How we disclose Information" section above, such as to service providers, third-party vendors, business partners, and other third parties.

We do not knowingly disclose the CA Personal Information of individuals under 16 years of age, in a manner that constitutes a "sale" or "sharing" under California Privacy Law.

CA Sensitive Personal Information

Certain CA Personal Information that we collect about you may be considered sensitive personal information within the meaning of California Privacy Law, including: your account log-in, password, and precise geolocation (if you have this enabled). We only use and disclose sensitive personal information, including as necessary in connection with the performance of services and the provision of goods, compliance with federal, state, or local laws, and as otherwise permitted by California Privacy Law.

Retention of CA Personal Information

We retain your CA Personal Information as described in the "Retention of Personal Information" section above, for so long as necessary and required to support our services to you and for a reasonable period of time after that as necessary for our legal compliance obligations. The criteria used to determine our retention periods include (i) for as long as we have an ongoing relationship with you; (ii) as required by a legal obligation to which we are subject to; or (iii) as advisable in light of our legal position (such as in regard of applicable statutes of limitations, litigation, or regulatory investigations).

Your Rights under California Privacy Law

Subject to certain exceptions detailed in California Privacy Law and other applicable laws and regulations, as a California resident, you have the right to: (i) request to know/access your CA Personal Information, including the specific pieces and the categories of CA Personal Information we have collected or shared about you and the categories of sources from which we have collected the CA Personal Information; (ii) request deletion of your CA Personal Information; (iii) receive information about the CA Personal Information about you that we have "sold" to (as such term is defined under California Privacy Law) or "shared" with third parties within the past 12 months, including the categories of third parties; and (iv) request correction of your CA Personal Information; (iv) opt-out of the "sale" or "sharing" of your CA Personal Information, as such terms are defined under California Privacy Law; and (v) limit the use and disclosure of sensitive personal information to purposes specified in Cal. Civil Code 1798.121(a). We do not use or disclose sensitive personal information for purposes other than those specified in Cal. Civil Code 1798.121(a).

Exercising California Consumer Rights

If you are a California resident and wish to exercise your rights to know, delete or correct, please call 1-866-889-3729 (toll free) or populate our web form support@learninga-z.com.

- You may be asked to provide additional proof of identification so that we can verify your identity and validate the request.
- Please note that you are limited by law in the number of requests you may submit per year. In some instances, we may decline to honor your request. For example, we may decline to honor your request if we cannot verify your identity or confirm that the CA Personal Information that we maintain relates to you. In other instances, we may decline to honor your request where an exception under California Privacy Laws applies, such as where the disclosure of CA Personal Information would adversely affect the rights and freedoms of another consumer.
- In any case, we will not discriminate against you by offering you different pricing or products, or by providing you with a different level or quality of products, based solely upon this request.

Authorized Agents

To the extent that you elect to designate an authorized agent to make a request on your behalf, they must provide appropriate documentation including written signed permission from you, proof of your identity, and verification of their identity; or a valid, designated power of attorney as defined under the California Probate Code.

CA Shine the Light

We do not disclose personal information to third parties for such third parties' use for direct marketing purposes. Under California's Shine the Light law, customers who are residents of California may request (i) a list of the categories of personal information

disclosed by us to third parties during the immediately preceding calendar year for those third parties' own direct marketing purposes; and (ii) a list of the categories of third parties to whom we disclosed such information. To make a request, please write us at the email or postal address set out in the "Contact Us" section below and specify that you are making a "California Shine the Light Request." We may require additional information from you to allow us to verify your identity and are only required to respond to requests once during any calendar year.

11. Links to Other Websites

We may provide links to other websites that we believe may be of interest to our users. However, we are not responsible for the privacy practices employed by those websites, nor are we responsible for the information or content they contain. This Notice applies solely to information collected by us through our Services; thus, when you use a link to navigate to a third-party website, this Notice is no longer in effect. We encourage our users to read the privacy policies of these other websites before proceeding to use them.

12. Contact Us

Teachers, parents, and other adult visitors over 18 with questions or comments regarding this Notice may contact us using the information below:

- Attn: Customer Service Manager
- [Chat with us](#)
- Phone: 1-866-889-3729
- Email: support@learninga-z.com
- Address:

LEARNING A-Z
1840 E RIVER RD STE 220
TUCSON AZ 85718-5997
USA

If you believe your privacy rights have been violated or are unsatisfied with our response, you may file a complaint with the iKeepSafe Safe Harbor Program. Consumer complaints can be submitted via email to coppaprivacy@ikeepsafe.org

13. Changes to This Policy

We may periodically make changes to this Policy, including changes to keep pace with changing technology and as new or changed Services are released. We expect most such changes to be minor. Any non-material changes will take effect immediately upon posting of an updated Policy on our Services. You should periodically check our Policy for updates. However, there may be cases where changes to the Policy may be more significant. In such cases, we will first provide notice to users who are affected. If we make changes to this Policy that may affect our collection or use of Personal Information from children under 13, we will give notice and obtain the prior verifiable consent of a parent or legal guardian. See our [Application Privacy Policy](#) for more information about those practices.

Your continued use of the Services after the effective date of the Policy will constitute acceptance of any changes. If you do not agree to the revised Policy, please refrain from using the Services.

Related Articles

- [Application Privacy Policy](#) >
- [Data Disclosure](#) >
- [Student Data Security and Confidentiality Statement](#) >
- [Terms of Service](#) >
- [Sub-Processors](#) >

Did this answer your question?



 Learning A-Z

Privacy Policy

